

**TEAM
ENGINEERS**
Consult Design Implement Support

PAN: AYTPD0065D TDS 1%
GST: 32AYTPD0065D1ZU

To,
**AMALA CANCER HOSPITAL SOCIETY, HOSPITAL DIVISION
THRISSUR-680 684.**

Dear Sir,

Sub : Offer for Annual Maintenance Contract for the up-keeping your
MATRIX EPABX SYSTEM for next 3 years.

We take this opportunity to thank you for being an MATRIX EPABX user.

We are sure you must have been satisfied with the performance of the
EPABX system and also the after sales –service offered by us during the warranty
/ A.M.C.

Since the warranty / A.M.C on your MATRIX EPABX system has now
lapsed (as on **09-03-2025**) here we are offering you our Annual Maintenance
contract to ensure the up keeping and peak-level performance of the
equipment for the next **three years.**

1. The terms and conditions of the A.M.C are as under :-

2. Validity : **10-03-2025 TO 09-03-2028**

Equipments / Products covered under the A.M.C :-

A. MATRIX DIGITAL EPABX ETERNITY LENX IP - 2 CABINETS

with 96 Channels PRI x Rs 385/- = Rs 36960/-
DKP 16 ports x Rs 550/- = Rs 8800/-
VoIP 64 Ports x Rs 385/- = Rs 24640/-
SLT 1248 Ports x Rs 330/- = Rs 411840/-
DKP 11 Numbers x Rs 1925/- = Rs 21175/-
AC-DC PS - 2 Nos x Rs 5500/- = Rs 11000/-
EMERSON 2 KVA UPS - 2 Nos x Rs 8250/- = Rs 16500/-
External Cabling(Voice) Service
Push Button Telephones 1248 Numbers x Rs 190/- = Rs 237120/-
Total = Rs.768035/- Per year x 3 years = Rs.2304105/-
Less final discount Rs.530525/- **Final Rs.1773580/-**

B. MATRIX DIGITAL EPABX ETERNITY MENX (AYURVEDA)

with 64 Channels PRI x Rs 385/- = Rs 24640/-
DKP 8 ports x Rs 550/- = Rs 4400/-
SLT 136 Ports x Rs 330/- = Rs 44880/-
Push Button Telephones 136 Numbers x Rs 190/- = Rs 25840/-
External Cabling(Voice) Service
EMERSON 2 KVA UPS - 1 Nos x Rs 8250/- = 8250/-
DKP 2 Numbers x Rs 1925/- = Rs 3850/-
Total = Rs.111860/- Per year x 2 years = Rs.223720/-
Less final discount Rs.48147/- **Final Rs.175573/-**

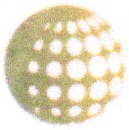
Note: After 1 year warranty remaining 2 years considered for



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IT | TELECOM | NETWORKING | SURVEILLANCE | WIFI - INTEGRATORS
Quality is never an accident, it is always the result of intelligent effort



3. SCOPE OF AMC The equipments covered under the AMC shall be serviced / repaired free of any additional expenses, including replacement of defective / deteriorated/worn- out parts on account of poor workmanship, poor material or natural deterioration and wear out .

However any damages if occurred, to the above equipments due to external factors like fire , earthquake, lightning , floods riots, arson, burglary, passing high voltage/over load current ,tempering by an un-authorised personnel, etc the same shall not be covered under the provisions of AMC.

We reserve the right to take away the defective / faulty / worn – out components, parts or sub-assemblies, when replaced with new ones.

In respect of shifting / relocation of the EPABX system or related equipments, if required , all risks of damage of such shifting / relocation and cost/ charges towards the dismantling, re-installation , testing and re-commissioning shall be to your account.

4. PREVENTIVE MAINTENANCE

Our trained engineers / technicians will carry- out periodical check-up and preventive maintenance of the system / equipment as part of the AMC.

The break-down maintenance / complaint attendance shall be carried-out on your request during the normal working hours / working days.

5. CHARGES FOR A.M.C. :-

A sum of **Rs:-1949153/- + GST 18% @ 350847/- = Rs.2300000/-** shall be charged towards A.M.C charges for the next **36 months**.

6. MODE OF PAYMENT :-

By NEFT/RTGS , payable at Thrissur / Or by crossed local cheque,/ for full amount to be sent along with the duplicate copy of the A.M.C offer letter , duly signed with seal.

You are now requested to kindly sign the duplicate copy of the letter , with company seal , in token of your acceptance of our offer and return us the same along with the payment.

On receipt of the above , we will be issuing necessary bill / and receipt.

Thanking you assuring you our best services at all times.

We remain,

Yours Faithfully,
FOR TEAM ENGINEERS

CHIEF EXECUTIVE

Dr. BETSY THOMAS
MD, FRCOG, DNB, MICOG
PRINCIPAL



Signature
Seal



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